Five Types of Kiosks

1. Self-Service Kiosks
Self-Service Kiosks are mainly used for providing a service such as taking payment from customers, print certified documents, issue licenses/ID cards, or perform a booking or a reservation.

2. Information Kiosks
Information Kiosks are used to provide information to users. Information will be clear and concise, detailed where necessary with no need to reply on an advisor.

3. Internet Kiosks
Internet kiosks provide access to internet webpages. However; a good kiosk deployment automatically manages itself 24/7. If the hardware malfunctions, it alerts technical support through text or email. These kiosks are comfortable to use, more attractive than normal PC, supports anti-vandalism and operates without manual intervention.

4. Wayfinding Kiosks
Wayfinding kiosks provide help to users where they are exactly within a location, what is nearby and how to get there. Each kiosk is geofenced and is aware of its current location and its surroundings. The map data is centrally controlled, and updates are automatically uploaded to all kiosks at the same time. They make it easy for the user to navigate to the desired location.

5. Advertisement Standing Displays, Totems and Digital Mupis
Advertisement standing displays, standing Totems, standing Kiosks or Digital Mupis all have the same function and that is they have the characteristics of being striking in look, and being a standing kiosk unit that can be seen by passers from a distance. They can be either passive totems / Mupis which are mainly used for advertisement purposes or they can be interactive touch standing displays allowing users to engage with them.